

Pam Oliver PhD Psychology; PhD Law
Research and evaluation
Academic editor and proofreader



pam.oliver.waiheke@gmail.com

Ph 09 3727749 / 022 3727749

www.expertproofreadernz.yolasite.com

Pam Oliver

CURRENT POSITIONS

Independent researcher/evaluator - Director, Pam Oliver Ltd Research & Evaluation

Academic editor and proofreader

Occasional lecturer, Universities of Auckland and Waikato

EDUCATIONAL QUALIFICATIONS

PhD (Law), University of Auckland 2016

PhD (Psychology), University of Auckland 1993

LLB, Queensland Institute of Technology 1987

MA (1st class Hons), University of Auckland 1987

BA Hons, James Cook University, Queensland 1979

BA, University of Auckland 1976

THESES¹

Oliver, P. (2016). *“Another week? Another week! I can’t take another week” Addressing barriers to effective access to legal assisted dying through legislative, regulatory and other means* (Doctoral thesis [Law]). University of Auckland. Accessible at <https://researchspace.auckland.ac.nz/handle/2292/29864>

Oliver, P. (1992). *Young New Zealanders' reactions to nuclear issues: A constructivist analysis* (Doctoral thesis [Psychology]). University of Auckland.

Oliver, P. *Ethnic attitudes and self-concept in Aboriginal and white primary school children in Townsville* (Honours thesis). James Cook University, North Queensland.

PREVIOUS POSITIONS

1997- present	Director, Pam Oliver Ltd, Social research, evaluation and strategy
2018-2019	Contract researcher, Australian Health Research Centre, Faculty of Law, Queensland University of Technology, Brisbane
2015-2017	Contract researcher, University Hospital of Vaud (Centre Universitaire Hospitalier Vaud [CHUV]), Lausanne, Switzerland
2015	Lecturer (contract), Legal Aspects of End-of-Life Medicine, Population Health, School of Medicine and Health Sciences, University of Auckland
2013	Lecturer (contract), Health Policy Analysis, University of Waikato
2007-2009	Project manager, University of Liverpool School of Law – Development of Masters in Business Law Online Studies Programmes
1994-97	Qualitative Research Director (Social Research and Social Marketing), CM Research, Auckland Qualitative Research Director, Colmar-Brunton Ltd

¹ For consistency, and because the majority of my publications have been in the social sciences, APA referencing is used throughout.

- 1991-94 Lecturer in Community Psychology and Child Development, Department of Psychology, University of Waikato
- 1990-91 Senior Tutor / Coordinator Stage 1 Management Studies, Department of Management Studies & Labour Relations, University of Auckland
- 1988-89 Lecturer in Social Psychology, Psychology Department, University of Auckland
- 1985-87 Senior tutor, Psychology Department, University of Auckland
Consultant psychologist
Probation Officer, Otahuhu Probation Office, Auckland
- 1986 Research assistant, Psychology Department, University of Auckland
- 1986-90 Tutor, Extramural Studies, Education Department, Massey University
- 1982-85 Psychologist, Intellectual Disability Services, Townsville, Queensland; Community psychologist; Part-time lecturer, Child Development, Townsville College of Technical and Further Education, North Queensland
- 1980-82 Psychologist and Acting Superintendent, Cleveland Remand and Treatment Centre, Townsville, North Queensland
- 1976-79 Social worker, Department of Children's Services, Townsville, North Queensland
- 1975-76 Farm manager, Bila, Sulawesi, Indonesia
- 1973-74 Field Officer, Department of Statistics, Auckland
- 1972-73 Library assistant, Palmerston North Public Library

ACADEMIC RESEARCH CAREER and PUBLICATIONS

The publications listed below reflect my writing from the nine years that I taught at the Universities of Auckland and Waikato, and publications associated with my recent doctoral and other research on assisted dying. The lists also include material that I have written on a regular basis for professional bulletins and newsletters while I have been working as an independent researcher/evaluator.

However the great majority of the reports that I have written in the past 23 years have been for government and iwi agencies and have not been published, usually due to the politically sensitive nature of the topics (see below p 11 ff, **Professional research profile 2019**). Examples of reports from those projects are available on request (with client consent).

Refereed journal articles:

Wilson, M., Oliver, P., & Malpas, P. (2019) Nurses' views on legalising assisted dying in New Zealand: a cross-sectional study'. *International Journal of Nursing Studies*, 89, 116-124.

Gamondi, C., Borasio, G.D., Oliver, P., Preston, N.J. & Payne, S. (2019) Responses to assisted suicide requests: an interview study with Swiss palliative care physicians. *BMJ: Supportive and Palliative Care*, 9(1), 1-9

Oliver, P., Wilson, M., & Malpas, P. (2017). New Zealand doctors' and nurses' views on legalising assisted dying in New Zealand. *NZMJ*, 130, 10-26.

Saphira, M., & Oliver, P. (2002). A review of the literature on child prostitution. *Social Policy Journal of New Zealand*, 19, 141-163.

McNair, P., & Oliver, P. (1993). Family responses to the advertising of violent toys. *New Zealand Journalism Review*, 15, 131-143.

Oliver, P., & Vaughan, G.M. (1991). Interethnic perceptions of New Zealand teenagers. *Journal of Intercultural Studies*, 12, 17-38.

Oliver, P. (1991). Media influence on young people's beliefs about peace and war. *New Zealand Journalism Review*, 4, 33-38.

Oliver, P. (1991). "What do girls know anyway?" Rationality, gender, and social control. *Feminism and Psychology*, 1(3), 339-360.

Oliver, P. (1990). How children develop concepts of peace and war. *Delta*, 42, 39-52.

Oliver, P. (1990). Nuclear freedom and young people's sense of efficacy in relation to the prevention of nuclear war. *American Journal of Orthopsychiatry*, 60, 611-621.

Oliver, P. (1990). The effect of nuclear freedom on young people's sense of efficacy. *International Journal of Humanities and Peace*, 7, 28-32.

Oliver, P. (1988). Reactions of young New Zealanders to nuclear issues. *Community Mental Health in New Zealand*, 4, 23-40.

Oliver, P., & Rogers, J. (1986). The virtue of explicit values in the social sciences. *Australian Psychologist*, 21, 195-210.

Oliver, P. (1986). Rest home accommodation for the elderly: A civil rights perspective. *Community Mental Health in New Zealand*, 3, 74-91.

Book chapters:

Oliver, P., Spee, K., & Wolfgramm, T. (2003). A partnership approach to evaluating in communities. In Lunt, N., Davidson, C., & McKegg, K. (Eds.). *Evaluating Policy and Practice: A New Zealand Reader* (pp 163-172). Pearson Education New Zealand, Wellington.

Oliver, P. (1991). Efficacy about prevention of nuclear war. In Chess, S., & Hertzog, M. E. (Eds.). *Annual Progress in Child Psychiatry and Child Development* (pp 585-597). Brunner/Mazel, NY.

Mares, S., & Oliver, P. (1991). Reactions of young Australians and New Zealanders to nuclear issues. In J. Ward (Ed.). *Health implications of the arms race in the Western Pacific*. MAPW (Aust.), Sydney.

Oliver, P. (2002). "What do girls know anyway?" Rationality, gender and social control. In Falmagne, R. J., & Hass, M. (Eds.). *Representing Reason: Feminist Theory and Formal Logic* (pp 209-229). Rowman & Littlefield, Boston.

Oliver, P., & Hamerton, H. (1992). Women, peace, and community psychology: A common agenda for social change. In Thomas, D., & Veno, A. (Eds.). *Psychology and social change: An international perspective*. Palmerston North: Dunmore Press.

Chapters in Vaughan, G.M. (Ed.). (1990). *Introduction to social psychology*. University of Auckland. Chapters on Prejudice, Behaviour in Groups, Social Perception, and Aggression.

Oliver, P. (1987). The Official Information Act 1982: Psychiatric patients and personal information. In Bell, S. (Ed.). *Legal and consumer issues in mental health law*. Auckland: Mental Health Foundation.

Invited lectures, addresses and panel participation:

“Whatever’s in the law or not, it’s always us.....” The nurse role in legal assisted dying. Invited discussion panellist, New Zealand Nurses Organisation Annual Conference, Wellington, September 2017.

Developing legislation on assisted dying: the quest for limits and their effectiveness. Invited discussion panellist, Euthanasia 2016. Conference of the World Federation of Right to Die Societies, Amsterdam, May 2016.

Memory work: New methods in feminist research. Invited address, Wilfrid Laurier University, Waterloo, Canada, November 1993.

Deconstructing and reconstructing and having a mid-life (researcher) identity crisis. Invited address, Psychology Department Forum, Massey University, Palmerston North, July 1993.

Becoming bicultural. Invited discussant, Regional Conflict Resolution, Summer Institute of the Center for International Cooperation and Security Studies, University of Wisconsin-Madison, Madison, July 1990.

Survey of psychology students' subject preferences. Invited address, Annual Conference of the New Zealand Psychological Society, Wellington, 1989.

Why are New Zealand children not afraid of nuclear weapons? Invited keynote address, Annual Conference of Physicians for the Prevention of Nuclear War, Nelson, 1988.

Making values explicit in the practice of psychology. Invited address, North Queensland Psychologists Conference, 1985.

Journal (non-refereed) and bulletin/newsletter articles – other:

Oliver, P. (1993). Bicultural issues in research. *Bulletin of the New Zealand Psychological Society*, 76, 44-46.

Oliver, P., and J. Ritchie. (1993). Using the teaching of psychology as a strategy for social change. In *Women and Psychology (Australian Psychological Society) Newsletter*, 14, June.

McNair, P., and P. Oliver. (1993). Children's reactions to violent toy advertising. *Community Mental Health in New Zealand*, 8, 26-41.

Refereed conference proceedings:

Inkson, K., Berg, B., & Oliver, P. (Eds.) (1989). *Educating for tomorrow's managers. Proceedings of the Annual Conference of Australian and New Zealand Management Educators (ANZAME)*. Auckland, December 1989.

Non-refereed conference proceedings:

In addition to the following, I have had more than 20 conference papers published in non-refereed online conference proceedings from the conferences of evaluation associations internationally in the years 1997-2018.

Oliver, P. (Ed.) (1992). *Proceedings of the Meeting of Women in Social and Community Psychology*. Waikato University.

Oliver, P., & Gridley, H. (Eds.). (1992). Issues for women in the teaching and learning of psychology. In P. Oliver (Ed.) *Proceedings of the Meeting of Women in Social and Community Psychology*. Orewa, May 1992. Waikato University, New Zealand.

Oliver, P. (Ed.) (1993). *Proceedings of the Annual Meeting of Pacific Women in Psychology*. Tauhara, April 1993. Psychology Department, University of Waikato.

Oliver, P., & Hamerton, H. (Eds.). (1993). Do you have to be a bad woman to be a good psychologist? Professional mystique and personal paradoxes. In P. Oliver (Ed.) *Proceedings of the Annual Meeting of Pacific Women in Psychology*. Tauhara, April 1993.

Research reports for government:

In addition to the publications listed above, a number of the research reports listed in my *Professional research profile* (see following pages) have also been published online by the government ministries and other agencies that commissioned them. Selected reports to New Zealand government ministries can be found at the links listed below:

Evaluation of the Ministry of Health-funded Suicide Prevention Gatekeeper Training Programmes

<http://www.health.govt.nz/publication/evaluation-ministry-health-funded-suicide-prevention-gatekeeper-training-programmes>

Evaluation of the Food and Nutrition Guidelines Series

<http://www.health.govt.nz/publication/evaluation-food-and-nutrition-guidelines-series>

GRADUATE LEGAL STUDIES COURSE DEVELOPMENT

From 2009-2010 I was a project manager under contract to Laureate Education International, managing the development of online Masters of Business Law programmes for the University of Liverpool's School of Law. The role involved recruiting senior academics from various universities internationally to write subject modules for these online degrees, assisting in curriculum development, and editing the draft modules.

JOURNAL ARTICLE REVIEW

I am a reviewer for *BMC Palliative Care* and *BMC Medical Ethics*.

TEACHING

Thesis and research supervision

Supervision of 10 Masters theses and more than 50 graduate research projects, and an examiner for Masters theses, in areas of psychology, evaluation, social justice and community development (University of Waikato 1990-1993). I have also been an adviser for a doctoral candidate at the University of Lancaster, and an informal adviser for many other doctoral candidates.

Graduate teaching subjects

2013	Methods in Health Policy Analysis	Lecturer (contract), University of Waikato
1992	Psychology of Women	Lecturer (contributing), Psychology Department, University of Waikato
1991-1993	Psychology and Justice # This topic was developed by me and was new to the graduate programme	Lecturer, Psychology Department, University of Waikato
1991-1993	Health Promotion Evaluation Theory and Methods Research Methods Community Development	Lecturer, Psychology Department, University of Waikato
1987-88	Social Psychology	Lecturer, Psychology Department, University of Auckland

Undergraduate teaching subjects

2015	Legal Aspects of End-of-Life Medicine	Lecturer (contract), Population Health, School of Medicine and Health Sciences, University of Auckland
1991-1993	Child Development	Lecturer, Psychology Department, University of Waikato
1990	Introduction to Management Studies	Senior Tutor, Management Studies and Labour Relations, University of Auckland
1990	Women in Management	Lecturer (contributing), Psychology Department, University of Waikato
1985-86	Social Psychology	Tutor, Psychology Department, University of Auckland
1985-86	Child and Adult Development	Tutor (extramural), Education Department, Massey University

Research education and training

In addition, I have provided training in research theory and methods, including ethics, and health policy analysis and strategy to a broad range of audiences, including: undergraduate and graduate tertiary students; managers and other personnel of government agencies, including research and evaluation units; NGOs and research companies; community workers, including Māori and Pacific health and mental health workers, whānau rōpū and local action groups; and evaluation practitioners, through formal professional development programmes, and via workshops and seminars delivered at national and international evaluation conferences.

PROFESSIONAL SOCIETIES / SERVICE / OTHER ACTIVITIES

A. Professional associations

European Evaluation Society

- Coordinator, Thematic Working Group, Accreditation 2014-present
- Member 2014-present

Aotearoa New Zealand Evaluation Association (ANZEA)

- Founding Convenor 2006-2008 and Convenor 2010-2012
- Board member 2008-2010
- Convenor ANZEA Conferences 2006-2010
- Auckland Branch Convenor 2006-2015
- Member 2006-present

Auckland Evaluation Group (superceded by ANZEA, see above)

- President 2001-2005
- Convenor AEG Conferences 2003-2005
- Member 1997-2005

Australasian Evaluation Society

- Programme Convenor AES Conference 2002
- Member 1997-2005

New Zealand Psychological Society (NZPsS)

- Member of the National Standing Committee on Bicultural Issues 1991-1993
- New Zealand Psychological Society Waikato Branch Committee Member 1992-1993
- Council member 1991-1993
- Academic Programme Convenor, NZPsS Annual Conference, Auckland, 1989
- Auckland Branch Committee Member, 1988-1991
- Member 1986-1993

Australian Psychological Society (APS)

- North Queensland Branch Founding President, 1981-1984
- APS Executive Committee Member 1984-1985
- Registered psychologist, Queensland, 1979-1985
- Member 1979-1985

NZ Psychologists Board

- Registered psychologist, New Zealand, 1986-present

Other current professional memberships

- New Zealand Association of Impact Assessment (NZAIA)
- International Association for Public Participation (IAPC-2)

Other previous professional memberships, 1985-1997

- Australian Behaviour Modification Association, 1985-1988
- Council Member of New Zealand Foundation for Peace Studies, 1986-1987
- Australasian Women in Community and Social Psychology 1989-1993
- New Zealand and Australian Community Psychologists Group 1989-1993
- Administrator, Conference of the Australian and New Zealand Association of Management Educators (ANZAME), Auckland, December 1989
- New Zealand Market Research Society 1994-1997

In each of these associations I was involved in conference committees.

B. Administrative and professional activities (Universities of Auckland and Waikato)

- Association of University Teachers (AUT), Waikato Branch, Executive Member 1991-1992
- University of Auckland Human Subjects Ethics Committee Member, 1990
- University of Auckland Commerce Faculty MOPAS (Maori and Pacific Islanders Admissions Scheme) Committee Member 1990
- Convenor, Academic Women's Group, University of Auckland, 1990
- Member of Te Maataapuna (Bicultural Development Committee), Psychology Department, University of Auckland, 1989-90
- University of Auckland Commerce Faculty MOPAS (Maori and Pacific Islanders Admissions Scheme) Committee Member 1990
- Deputy Director and Founding Member, Centre for Peace Studies, University of Auckland, 1988-1990
- Staff representative, Student/Staff Committee, Psychology Department 1989
- Auckland University Lecturers' Association, Executive Committee Member, 1988-89; ex officio Committee Member 1990-91
- Association of University Teachers (AUT), Auckland Branch, Executive Member 1990; ex officio Committee Member 1988-1989
- PhD representative, Student/Staff Committee, 1987-88, and Tutors' representative, 1988, Psychology Department, University of Auckland
- Psychology Department Forum Committee, Student representative, 1986-88

Pam Oliver Ltd
Professional research profile 2019

Pam Oliver – PhD (Psychology), PhD (Law), Registered psychologist; Evaluation, research, strategy and policy development

Background – Social and health services and teaching

From 1976-1985 Pam worked in a range of frontline and management roles in social services, in North Queensland and New Zealand, including work in child and family services, corrections, mental health, and intellectual disability. From 1986 to 1993 she worked as a lecturer variously in social, developmental and feminist psychology, management studies and community development, first at the University of Auckland and then at the University of Waikato, teaching in the Graduate Diploma in Community Psychology. She continues to teach occasional courses at university level.

Evaluation and research

From 1994 to 1997 Pam worked as a Qualitative Research Director serially for two of New Zealand's leading market research companies, specialising in social research and social marketing. In 1997 she set up her own evaluation and research company. Since then she has lead multi-cultural teams undertaking evaluation and research projects in education, community development, health, mental health and social services, the arts, conservation, justice and corrections, as well as providing evaluation and research education and training, and policy and strategy development. She has undertaken more than 130 major research and evaluation projects for public sector, private sector and community organisations as well as philanthropic organisations and iwi, including evaluating programmes, funds, strategies, policy, and projects. A majority of her projects have involved working with Māori and/or Pacific communities and agencies across Aotearoa, and many of those have applied a kaupapa Māori evaluation framework. She has also undertaken projects with a range of migrant communities in Auckland and other centres.

Pam specialises in the development of customised evaluation and research design and methodologies tailored to particular organisations and cultures, and is committed to partnership evaluation approaches. Her approach to evaluation and research is utilisation-focused and commonly involves working with the purchaser to review or develop strategy and/or policy through evaluation processes. In the past 5-6 years Pam has specialised in working with public and NGO sector organisations to help them develop evaluation capability, culture and strategy as learning organisations.

Pam also has extensive experience as a teacher and trainer in research and evaluation theory and practice. She has provided training in policy and research methods to a broad range of audiences, including: undergraduate and graduate tertiary students; managers and other personnel of government agencies, including research and evaluation units; NGOs and research companies; community workers, including Māori and Pacific work groups, whānau rōpū and local action groups; and evaluation practitioners, through formal professional development programmes, and via workshops and seminars delivered at national and international evaluation conferences.

Pam holds the Certificate in Public Participation Planning and Communications through the IAP2 programme (International Association for Public Participation - Australasia).

A list of major projects undertaken in the past 22 years is appended.

Professional memberships and activity

Pam was the Founding Convenor of the Aotearoa New Zealand Evaluation Association (ANZEA) and the Convenor of ANZEA's first five national Conferences. She is also a member of the New Zealand Association of Social Science Researchers, the New Zealand

Association of Impact Assessment, the International Association for Public Participation (IAP2)-Australasia, and the European Evaluation Association (EES). She is currently leading a pilot initiative with the EES to establish an evaluator peer review system for professional development and accountability in evaluation practice.

Personal background

Pam was raised in rural and provincial New Zealand and lived much of her early adult life in other Pacific countries, in particular Queensland Australia, the Solomon Islands and Indonesia. Her current community involvement is focused on her local community on Waiheke Island and includes sustainable tourism monitoring and strategy (Project Forever Waiheke www.foreverwaiheke.com), environmental sustainability (Co-Chair Waiheke Resources Trust), and native reforestation. She has an involvement with Piritahi Marae on Waiheke Island through her work with the Waiheke Resources Trust (<http://www.wrt.org.nz/>) and the Kaitiaki of Newton Reserve. She lives in both New Zealand and Australia.

Research and evaluation projects 1996-2019

Over the past 23 years, Pam has undertaken the projects listed below, with diverse teams of associates (in addition to smaller projects for public, private and philanthropic sector organisations and tribal organisations).

Community development

- Social cohesion in Auckland communities (Auckland Council, 2013)
- Development of an outcomes evaluation framework for The Tindall Foundation's donations programme (TTF, 2012)
- Evaluation of the Back2Back initiative (Auckland Council, 2012)
- Social lending feasibility study (Eastern and Central Community Trust, 2011)
- Review of Shakti's governance framework (Shakti, 2010-2011)
- Follow-up evaluation of the SCOPE capacity building programme for not-for-profit organisations (The Tindall Foundation, 2009)
- Evaluation of the SCOPE capacity building programme for not-for-profit organisations (The Tindall Foundation, 2006-2007)
- Evaluation of the Community Development Scheme (Department of Internal Affairs, 2004-2005)
- Evaluation of the Social Entrepreneur Scheme (Department of Internal Affairs, 2003-2004)

Public health

- Development of a framework for cross-sector collaboration to reduce homelessness in inner city Auckland (Housing New Zealand, 2019)
- Assessing the demand for rest home care services, Waiheke Island (Waiheke Island Local Board, 2018)
- Views of nurses towards the use of terminal sedation in hospital and home care settings (University Hospital of Lausanne [CHUV], 2017)
- Attitudes and practices of Swiss palliative care professionals in responding to assisted suicide (University Hospital of Vaud, Lausanne [CHUV], 2015-2017)
- Evaluation of the New Zealand AIDS Foundation's (NZAF) counselling service (NZAF, 2013)
- Evaluation of Home Support Services (Howick Baptist Home Support Service, 2012)
- Evaluation of the Ministry of Health's Food and Nutrition Guideline Series (Ministry of Health, 2011)
- Evaluation of the Health Could B 4 U Programme (Health Workforce New Zealand and Counties Manukau District Health Board, 2011-2012)

- Summary of healthy eating research for Māori and Pacific peoples (Health Sponsorship Council, 2009)
- Evaluation of Mauri Oho Mauri Tau programme (Hutt Valley District Health Board, 2009)
- Evaluation of Mum 4 Mum Breastfeeding Support programme (Hutt Valley District Health Board, 2009)
- Research into recruitment and retention of rural midwives (Ministry of Health, 2009)
- Review evaluation of the HEHA Innovations Fund (Ministry of Health, 2008 – evaluations of 17 HEHA projects)
- Evaluation of the Martinborough School Kitchen Garden project (Wairarapa District Health Board, 2008)
- Evaluation of the Lifestyle Champions project (Wairarapa District Health Board, 2008)
- Stakeholder interviews evaluating the Health Sponsorship Council's Healthy Eating Programme engagement process (Health Sponsorship Council, 2008)
- Maternity Services Consumer Satisfaction Survey 2007 (Ministry of Health, 2007)

Conservation, environment and rights

- Evaluation of Save Animals from Exploitation (SAFE's) secondary education programme (SAFE, 2018)
- Evaluation of the Cleanstream Social Entrepreneurism Internship (Cleanstream Trust, Waiheke Island, 2009-2010)
- Social impacts of small- and large-scale logging in the Solomon Islands (Greenpeace, 1998)

Justice and corrections

- Evaluation of Te Ihi Tū Residential Centre programme (Department of Corrections, 2006-2008)
- Research on offending by and against international students (Ministries of Education and Justice, 2004-2005)
- Evaluation of the Matapihi Tirohanga Māori Wardens Programme (Auckland Police, 2004)
- Evaluation of the Re-integrative Support Services Pilot Programme (Department of Corrections, 2001-2003)
- Evaluation of Te Whānau o Waipareira's Habilitation Centre programme (Department of Corrections, 2001-2003)
- Evaluation of Six Māori Community Initiatives for Youth at Risk of Offending (CFA and the Crime Prevention Unit, 1997-1999).

Mental health sector

- Evaluation of the QPR suite of suicide prevention programmes (Ministry of Health, 2015)
- Evaluation of the Gatekeeper Suicide Prevention Programmes (Ministry of Health, 2015)
- Development of an evaluation framework for the Blueprint Leadership Programme (Te Pou, 2014)
- Development of a Mental Health and Addiction Leadership Strategy and Action Plan (Te Pou, current)
- Development of a Mental Health and Addictions Workforce Development Planning Guide (Te Pou, 2013)
- Enhancing quality assurance and uptake of Disability Leadership Development Grants (Te Pou, 2013-2014)
- Development of a Mental Health and Addictions Workforce Development Planning Guide (Te Pou, 2013)

- Evaluation of the Community Suicide Postvention Response Service (Ministry of Health, 2013)
- Evaluation of the Skills Matter Postgraduate Mental Health Nurse Education Programme (Te Pou, 2013)
- Promoting training uptake amongst home and community support workers (Te Pou, 2012)
- Evaluation of Victim Support's Suicide Bereavement Service (Ministry of Health, 2012)
- Evaluation of Alzheimers Auckland's services (Alzheimers Auckland, 2011)
- Stocktake of seclusion and restraint policy and practice across District Health Boards (Mental Health Commission, 2009).
- Evaluation of the Homelink service for elders experiencing social isolation (Presbyterian Support Northern, 2009)
- Evaluation of Ta Pasefika's Alcohol Harm Reduction Programme (ALAC, 2004)

Research on medical and health systems

- Evaluation of the Accident and Medical Practitioners Association (AMPA) Medical Vocational Training Programme (Health Workforce New Zealand, 2011)
- Evaluation of the Physician Assistant Pilot programme (Health Workforce New Zealand and Counties Manukau District Health Board, 2011)
- Evaluation of the General Practitioner Pilot Training Programme (Ministry of Health, 2011)
- Evaluation of seven Māori Clinical Training Programmes (Clinical Training Agency, Ministry of Health, 2005)
- Evaluation of the transition from ACC to private provider workplace insurance (Department of Labour, 1999).

Other research with vulnerable populations²

- Review of the Waitakere Family Violence Taskforce (Auckland Council, current)
- Development of an outcomes evaluation framework for the Family Start programme (Impact Research, 2012)
- Development of an evaluation framework for Ngā Huarahi Tika (Ideal Success Charitable Trust, 2011; working with gang families)
- Development of an outcomes measurement framework for Presbyterian Support Northern (Presbyterian Support Northern, 2009 – services in elder care, family violence)
- Evaluation of the Community Action Fund (Accident Compensation Corporation and Ministry of Social Development, 2008)
- Evaluation of the Community Action Toolkit (Accident Compensation Corporation and Ministry of Social Development, 2008)
- Evaluation of the Young Mothers Support Programme (Auckland Women's Centre, 2006)
- Evaluation of the Te Rito Collaborative Community Family Violence Prevention Fund (Child, Youth and Family, 2006)
- Evaluation of the *employABLE* programme for people receiving sickness benefit (Ministry of Social Development, 2002-2003)
- Framing a burglary reduction strategy for Auckland City (Safer Auckland City, 2003)
- Evaluation of the Pacific 'Value Jobs' Initiative (Ministry of Social Development, 2002-2003)
- Supervision for Ministry of Social Development (MSD) of the evaluation of ESOL programmes purchased by MSD (WINZ, 2002)
- Evaluation of the Pasifika Youth on Track programme (for Pacific school leavers) (Work and Income New Zealand, 2001)

² For example, transsexual sex workers, gang families, victims and perpetrators of family violence, recipients of sickness and invalid benefits, homeless youth, prison inmates, bereaved new mothers, migrant communities, elderly people, children in care.

- Evaluation of the Alternative Pathways to Employment programme (for Pacific people) (Work and Income New Zealand, 2001)
- Evaluation of employment for professional migrants to New Zealand – barriers and success factors (Work and Income New Zealand, 2000)
- Evaluation of the Post-Placement Support programme (Work and Income New Zealand, 2001)
- Evaluation of the Work Confidence for Women programme (Work and Income New Zealand, 2001)
- Evaluation of the case management model in Department of Work and Income (Work and Income New Zealand, 2000)
- Evaluation of the *Bag of Tricks* Parenting Programme (Far North REAP, 1999)
- Evaluation of Hikoi ki Pae-rangi/New Horizons programme (for New Zealand Employment Service, 1997)
- Evaluation of the Waitakere Effective Practice Pilot Programme - Strengthening Families Initiative (for CYF and the Ministries of Health and Education, 1997-1999)
- Evaluation of the BOOST Pilot Programme (Income Support Service, 1996)

Tertiary education

- Evaluation of the Excel Ministries Performing Arts programme (New Zealand Qualifications Authority [NZQA])
- Evaluation of the New Zealand College of Chiropractic (NZQA, 2013)
- Evaluation of Target Education programmes for ‘second chance’ learners (NZQA, 2013)
- Evaluation of Bridge International College (NZQA, 2013)
- Evaluation of Youthline Telephone Counselling Programme (NZQA, 2011)
- Evaluation of the EcoQuest Education Foundation (NZQA, 2011)
- Evaluation of the New College of Therapeutic Massage (NZQA, 2011)
- Evaluation of the School of Audio Engineering (NZQA, 2011)
- Evaluation of the ANZSIIS Business School (NZQA, 2011)
- Evaluation of Trinity College Theological Programme (NZQA, 2011)
- Evaluation of Whitireia Polytechnic (NZQA, 2010)
- Evaluation of the North Shore Language School (NZQA, 2010)
- Evaluation of the AIAS certificate in Early Childhood Education and Diploma in Ayurvedic Medicine (NZQA, 2012)
- Evaluation of the Midwifery Complex Care Clinical Training Programme (Ministry of Health, 2010)
- External evaluation and review of the North Shore Language School (New Zealand Qualifications Authority, 2010)
- External evaluation and review of the Nanny Centre New Zealand Ltd (New Zealand Qualifications Authority, 2009)
- External evaluation and review of the National College of Security Personnel and Technology (New Zealand Qualifications Authority, 2009)
- Evaluation of the Midwifery First Year of Practice Pilot Programme (Ministry of Health, 2007-2008)
- Research into stakeholder perceptions of teacher education programmes – desired and actual service provision (University of Auckland’s Faculty of Education, 2004)
- Review of students’ perceptions of the Diploma of Teaching (Secondary) programme at Auckland College of Education (Auckland College of Education, 2003)
- Research on the development of tertiary level programmes in Early Childhood Education and Secondary Teacher Education (Auckland College of Education, 2000)
- Evaluation of service to Māori by Student Services (Student Services, 1999)
- Evaluation of recruitment and selection procedures and student needs (Auckland College of Education, 1998)

Arts

- Strategic research for Show Motion (Show Motion, 2011)
- Evaluation of Black Grace's Urban Youth Movement programme (Auckland Council and Creative New Zealand, 2011)
- Strategic research for Artstation (Auckland City Council, 2007)
- Evaluation of Creative New Zealand's Toi Iho (Māori Made) Scheme (Creative New Zealand, 2006)
- Evaluation of Regional Strengths Maurangi Toi Strategy (Creative New Zealand, 2006)
- Evaluation of Creative New Zealand and Community Employment Group's Regional Strengths Maurangi Toi Programme (Creative New Zealand, 2004-2005)
- Redesign of Creative New Zealand's Iwi Arts Development Strategy (Creative New Zealand, 2004)
- Development of a Northland Regional Arts Strategy (Enterprise Northland, 2004-2005)
- Evaluation of the Iwi Arts Management Plan Programme (Creative New Zealand, 2003)

Kaupapa Maori projects³

- Development of an Evaluation Framework for a proposal to Government for a National Whānau Ora Strategy (National Māori PHO Coalition, 2010)
- Outcomes evaluation of Te Whakamotuhaketanga Hapū Strategy (Department of Internal Affairs, 2009)
- Evaluation of Te Arai Taihara o Counties Manukau Project (Ministry of Justice, 2006)
- Process evaluation of Te Whakamotuhaketanga Hapū Strategy (Department of Internal Affairs, 2006)
- Evaluation of Te Putahitanga o te Wai - Te Whānau o Waipareira's Services Integration Project (Te Whānau o Waipareira Trust, 2004-2005)
- Research on Māori 'voluntary' work and cultural obligations (Office for the Community and Voluntary Sector, 2004)
- Development of a Māori Crime and Safety Framework (Safer Auckland City, 2004)
- Evaluation of Te Puni Kōkiri's Capacity Building Programme (Te Puni Kōkiri, 2003)
- Research into the information needs of Māori (National Library of New Zealand, 2002)
- Evaluation of Creative New Zealand's service to Māori 1998-2001 (Creative New Zealand, 2002)
- Evaluation of Te Aronga Hou service for takataapui (Child, Youth and Family Service, 2002-2003)
- Evaluation of Amokura Kaitiakitanga Against Violence programme (Child, Youth and Family Service, 2002-2003)
- Evaluation of Te Arai Taihara - Māori Crime Prevention Community Consultation Process (Ministry of Justice, 2002)
- Research into needs of Māori students at Open Polytechnic (Open Polytechnic, 2002)
- Evaluation of Mana Mahi work placement programme (for young Māori long-term jobseekers) (Work and Income New Zealand, 2001)
- Evaluation of E Tipu E Rea programme (addressing intergenerational unemployment amongst Māori) (Work and Income New Zealand, 2001)
- Research into 'non-compliance' of Māori with Census completion (Statistics New Zealand, 2001)
- Consultant assistance with Te Puni Kōkiri/Ministry of Māori Development Regional Housing Research projects (TPK's Programme and Services Evaluation Unit, 1999)
- Evaluating Housing New Zealand communications with Māori tenants (Housing New Zealand, 1999)
- Evaluation of Six Māori Community Initiatives for Youth at Risk of Offending (CFA and the Crime Prevention Unit, 1997-1999)
- Local Level Review of ACC's services to Māori (Te Puni Kōkiri, 1996).

³ That is, projects that applied a kaupapa Māori research framework and methodology.